

Privacy Policy

1. General provisions.

1.1. This Personal Data Privacy Policy (hereinafter referred to as the Policy) applies to all personal data that SVE LLC (hereinafter referred to as the Company), can receive from the user (the person who filled out the feedback form, using other services of the official site <http://goka-timber.com/>, (hereinafter referred to as the Site)), in particular in the course of: sending feedback or questions, ordering products, participating in advertising and marketing campaigns or promotions and / or other interaction (hereinafter referred to as the Services).

1.2. By filling out the feedback form and clicking the "Agree" button located on the page of the Site on which the feedback form is located, as well as indicating their personal data when using other services of the Site, the user agrees with this Policy and the conditions for processing and transferring it specified in it personal data. The User's consent to the provision, processing and transfer of his Personal Data to the Company in accordance with the Policy is complete and unconditional.

1.3. Visitors to the Site should refrain from filling out the form and / or from using other services of the Site, in case of disagreement (full or partial) with the Policy, as well as disagreement to provide personal data.

1.4. The consent given by the user includes consent to the collection, systematization, accumulation, storage, clarification (updating, modification), use, transfer within the Company or a service provider that undertakes to comply with the terms of the contract on the protection of personal data, for the purpose of distributing information materials or in advertising purposes, cross-border transfer, blocking, depersonalization, destruction of personal data.

1.5. The consent given by the user applies to the following personal data: last name, first name and patronymic, e-mail address, postal address for delivery of orders, contact phone number, payment details.

1.6. The validity period of the user's consent is unlimited, however, the user has the right to revoke this consent at any time by sending a written notification to the email address email: office@goka-timber.com, marked "withdrawal of consent to the processing of personal data".

1.7. For specific Services provided by the Company, the Company may publish additional provisions that supplement this Policy.

2. Personal data of users that the Company receives and processes

2.1. Within the framework of this Policy, the user's personal data means:

2.1.1. Personal data that the user provides about himself independently when filling out the feedback form on the Site, when using other services of the Site,

when registering (creating an account) on the Site or in the process of using the Services provided by the Company. The relevant information is clearly indicated, in particular, it includes: last name, first name and patronymic, e-mail address, postal address for delivery of orders, contact phone number, payment details. Other information is provided by the user at his discretion.

2.1.2. Other information about the user, the collection and / or provision of which is determined by the Company for the provision of individual Services additionally, which is explicitly indicated when ordering individual Services.

2.2. The Company assumes that the user provides reliable personal data.

2.3. The Company assumes that the user has the right to provide Personal Data.

3. Google Analytics.

3.1. We use "Google Analytics" to collect information about Site usage, such as how often users visit the Site, the pages visited, and the sites users visited prior to accessing this Site. Google Analytics only collects the IP addresses assigned to you on the day you visit this Site, and not your name or other identifying information.

3.2. Google Analytics places a persistent cookie on your web browser to identify you as a unique user the next time you visit this Site. This cookie cannot be used by anyone other than Google, Inc. The information collected by the cookie will be transmitted to Google and stored on Google's servers in the United States.

3.3. We use the information collected through Google Analytics only to improve the services on this Site. We do not combine information obtained through Google Analytics with personal information.

3.4. Google's ability to use and disclose to third parties the information collected by Google Analytics about your visits to this Site is limited by Google's Privacy Policy. You can prevent Google Analytics from recognizing you on your return visits to this Site by disabling the Google Analytics cookies in your browser, or you can use [Google Analytics blocker](#).

4. Purposes of processing personal information of users.

4.1. The Company processes only those personal data that are necessary to provide and improve the quality of the Services.

4.2. The Company may use the user's personal information for the following purposes:

4.2.1. Identification of the party in the framework of the provision of the Service.

4.2.2. Providing the user with personalized Services.

4.2.3. Improving the quality of Services and developing new ones.

4.2.4. Conducting statistical and other research based on anonymized data.

5. Transfer of user's personal data to third parties.

5.1. With regard to the user's personal data, its confidentiality is preserved, except for the cases of processing personal data, access to which is granted to an unlimited number of persons by the user or at his request.

5.2. The Company has the right to transfer the user's personal information to third parties in the following cases:

5.2.1. The user has given his consent to such actions.

5.2.2. The transfer is necessary to achieve the goals, exercise and perform the functions, powers and duties assigned by the legislation of the Russian Federation to the Company.

6. Measures applied to protect the personal data of users.

6.1. The Company takes the necessary and sufficient organizational and technical measures to protect the user's personal data from unauthorized or accidental access, destruction, modification, blocking, copying, distribution, as well as from other illegal actions with personal data of third parties.

7. Rights and obligations of the user.

7.1. The Company takes reasonable measures to maintain the accuracy and relevance of the personal data held by the Company, as well as to delete outdated and other inaccurate or redundant personal data, however, the User is responsible for providing reliable information, as well as for updating the provided data in case of any or changes.

7.2. The user can at any time change (update, supplement, block, destroy) the personal information provided by him or part of it, as well as the parameters of its confidentiality by contacting the Company.

7.2.1. The user has the right to withdraw consent to the processing of personal data by the Company at any time by sending a written notification to the email address: office@goka-timber.com marked "withdrawal of consent to the processing of personal data", while the withdrawal of consent by the user to the processing of personal data entails the deletion of the user account from the Site, as well as the destruction of records containing personal data in the personal data processing systems of the Company

7.3. The user has the right to receive information regarding the processing of his personal data by the Company.

7.4. To fulfill the provisions in clauses 6.2 and 6.3 of this Policy, the Company may require confirmation of the user's identity by requesting the provision of such confirmation in any form that does not contradict the law.

8. Feedback. Questions and suggestions

All suggestions or questions about this Policy are requested by the Company to be sent to the e-mail address office@goka-timber.com.